

Terms & Conditions for Members

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Privacy Policy Membership of Veema is subject to agreement and compliance with these Terms and Conditions. By applying for, or renewing membership with Veema, you are automatically agreeing to the terms and conditions specified herein.

[Click here to view our terms of use and privacy policy.](#)

Veema CPD Subscription

We currently offer two subscription models. The fee you pay varies depending on the package you choose and your type of school. You are only allowed to take part in events (online or face-to-face) that form part of your subscription. There is the option for members to purchase additional add-ons to the CPD events and resources we advertise on our website. Veema will always notify you of such events and new offerings.

Contacting Veema

When contacting Veema you will need to let us know you are a member school so we can apply any discount to the price we quote.

CPD Events: Online & Face-to-Face

Veema will invite you to register for CPD events by email. We also promote events and courses on our social media platforms.

For paid events, Veema will send confirmation of your booking once payment is successfully received. The preferential rates you enjoy depend on your membership subscription. Veema reserves the right to change this amount at any time. Discounts for online and face-to-face training only apply to our School Leaders Membership Package.

At the start of a training session, all participants must agree to Veema's Housekeeping and Ground Rules on:

- Confidentiality
- Being present
- Timekeeping
- Switching off mobile phones
- Muting microphones when not talking

During a live event, participants are responsible for turning off notifications on all electronic devices that may interfere with a session.

Veema reserves the right and without liability to cancel an event if there are too few bookings or for other reasons beyond our control. We will, of course, endeavour to give adequate notice of any cancellation.

Only registered delegates from your school with your membership domain can attend Veema events. Unregistered delegates will not be granted access.

Veema reserves the right to postpone an event to another date and time. If you cannot attend a paid event/s we will refund you any money you have paid.

FORCE MAJEURE

Force Majeure Event means any circumstance not within a party's reasonable control, including unexpected transportation issues such as flight cancellation, bad weather or industrial action

If a party is prevented, hindered or delayed and so cannot perform any of its obligations under this agreement by a Force Majeure Event (Affected Party), the Affected Party shall not be in breach of this agreement or otherwise liable for any such failure or delay in the performance of such obligations. The time for the performance of such obligations shall be extended accordingly.

Cost of Training

Prices vary for all our face-to-face and online events depending on the type and duration of the programme we are offering as well as the experience and expertise of the consultant delivering the programme. For our School-Based subscription package, members receive a 20% discount for any bespoke training booked with Veema. Veema will discuss the various options you have during the pre-training consultation meeting. This offering does not apply to our Practitioner Membership.

Booking Bespoke Training

Dates must be agreed at least 3 months in advance. Veema has the right to change the trainer or amend a booking if for any unforeseen circumstance we are unable to commit to the agreed date. We will also let you know in writing and provide you with alternative options including a full refund. If member schools need to change, cancel or amend the dates of a training event/s, we will endeavour to fulfil and transfer this to another date. Refunds are not available.

Member schools will incur the cost of all travel and accommodation costs if an event is cancelled or postponed by member schools. Veema cannot be held responsible for this and will not pay any costs incurred.

Intellectual Property

All resources and material provided remain the intellectual property of Veema and so must not be sold or used for any paid training events you might run.

Third-Party Resources

Where we reference and provide links to partner sites and resources, Veema is not responsible for the content found there. Such links are provided as a source of information and do not necessarily imply a recommendation or endorsement of the views expressed within them. Veema cannot be held accountable for any damages incurred through correct or incorrect use or interpretation of the information on third-party pages.

Payment of Membership Fee

Members agree to pay the membership fee on receipt of the invoice. Membership Fees are non-refundable. Membership is activated and benefits become available once payment has been received by Veema into the correct bank account. Member schools are responsible for all related transfer fees and bank charges. Annual membership fees are invoiced in Sterling (GBP). The published membership fees do not include VAT. Where Veema is required to comply with VAT requirements, VAT will be added to invoices.

Members should include all bank charges in the payment of membership fees. This can be done by indicating that the sender will be responsible for all charges. Your bank may require you to tick the "OUR" box on the payment form. Veema cannot predict what bank or intermediary bank charges might be.

Veema offers a 14-day cooling-off period. If membership is cancelled within 14 days of the date of payment, the membership fee will be refunded minus any administrative fees. Veema will not refund transfer fees incurred by the applicant nor be responsible for transfer fees incurred during the return of funds.

Membership Renewal Membership

Renewal notifications will be sent to the primary account holder's email address with a follow-up reminder a month before the deadline. Member renewals are due before 31 August of each year. After this date, Veema will assume non-renewal and membership will be automatically cancelled.

Duration

The membership year runs from the 01 September to 31 August. However, for 2020-21 this will start on 01 November and run to 31 August with a three-month free trial. A reduced rate has been applied for this year. The membership fee will not be pro-rated for membership within the current academic year. To create their member account, members must provide an email address that will be the primary contact for Veema communications. One account holder's email address is permitted per member. Member schools will keep the member account up-to-date and inform Veema of any change to the account holder's email address.

Change of Terms

Veema may at any time amend membership Terms and Conditions. Any amendments are effective immediately will be published on the Veema website with the effective dates shown on the Terms and Conditions page.

Code of Conduct

School Members accept responsibility for ensuring that Veema is not brought into disrepute through the actions of its employees, Individuals or organisations they are associated with.

Veema will never share your data with third-party organisations unless consent has been given to do so in writing.

Marketing

Members are free to use and promote Veema's logo on their school's website. This must not be shared or published with external stakeholders including any external organisations you work with.

Members can use the member logo in the format provided by Veema, solely to indicate membership of Veema. If membership ceases, our logo should be removed from any website and school materials.

Acceptance

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